



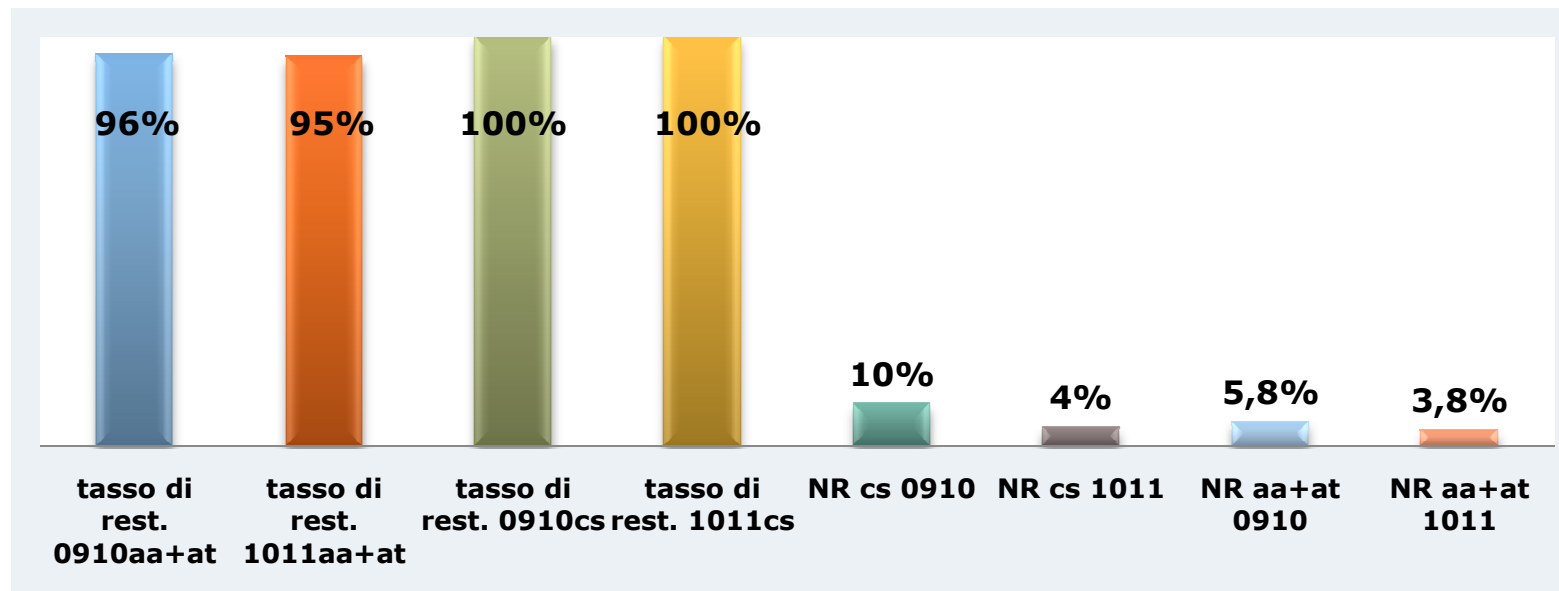
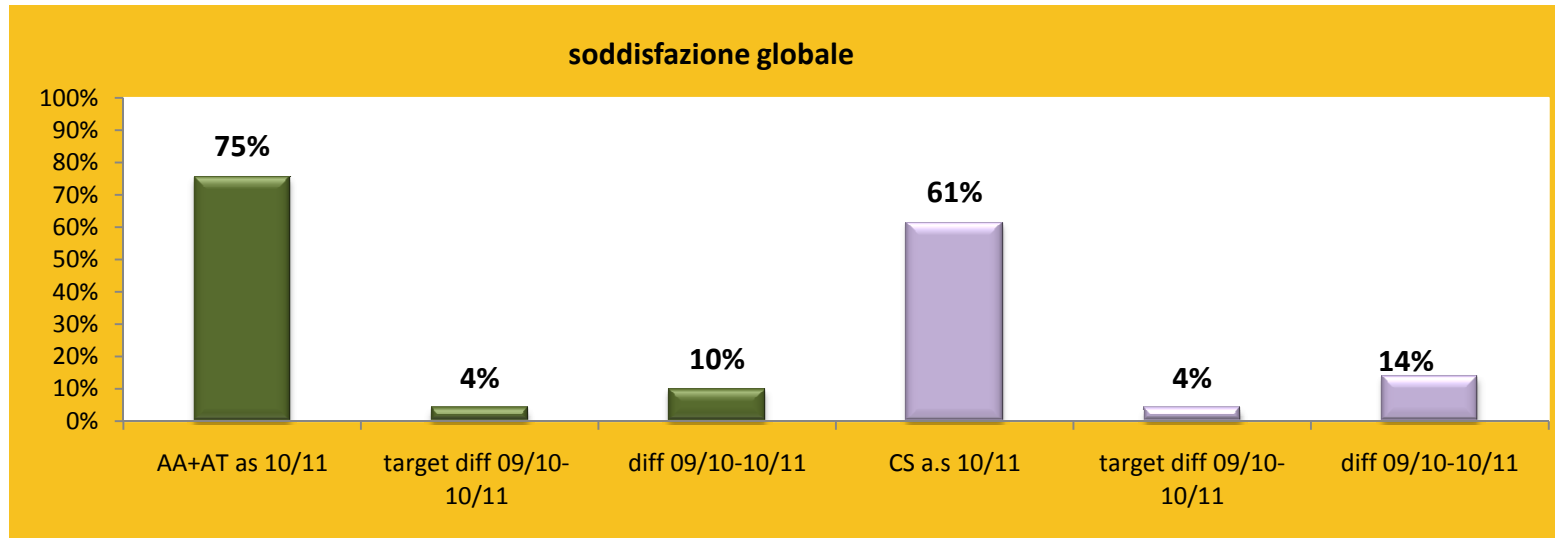
**RESTITUZIONE CUSTOMER
SATISFACTION PERSONALE ATA**

a. s. 2010-2011

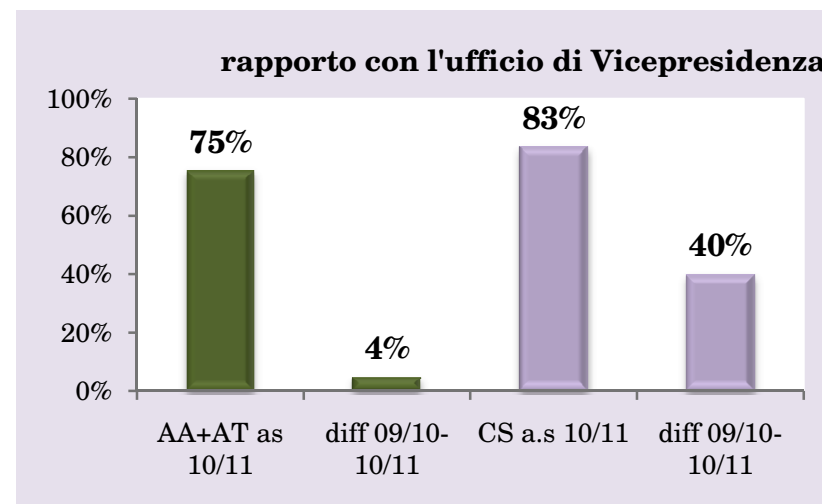
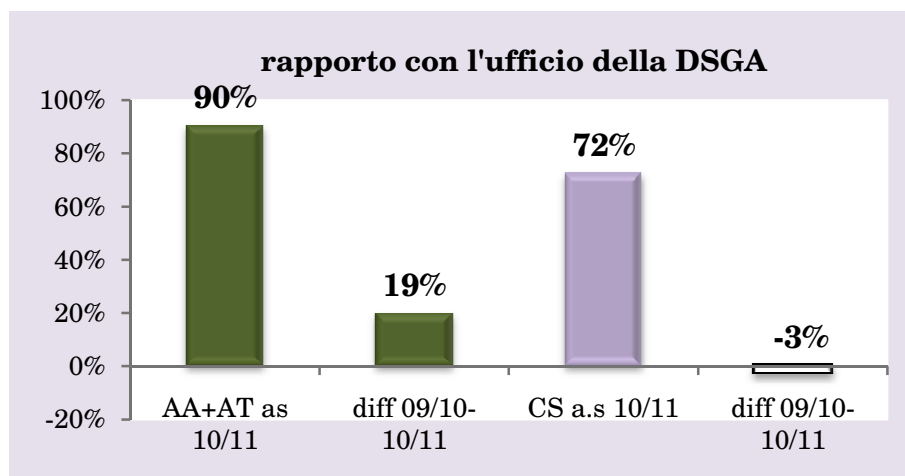
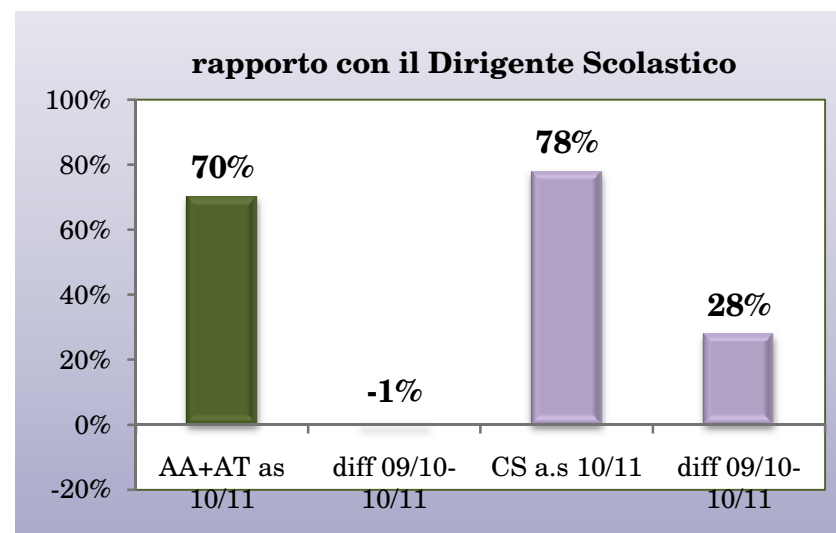
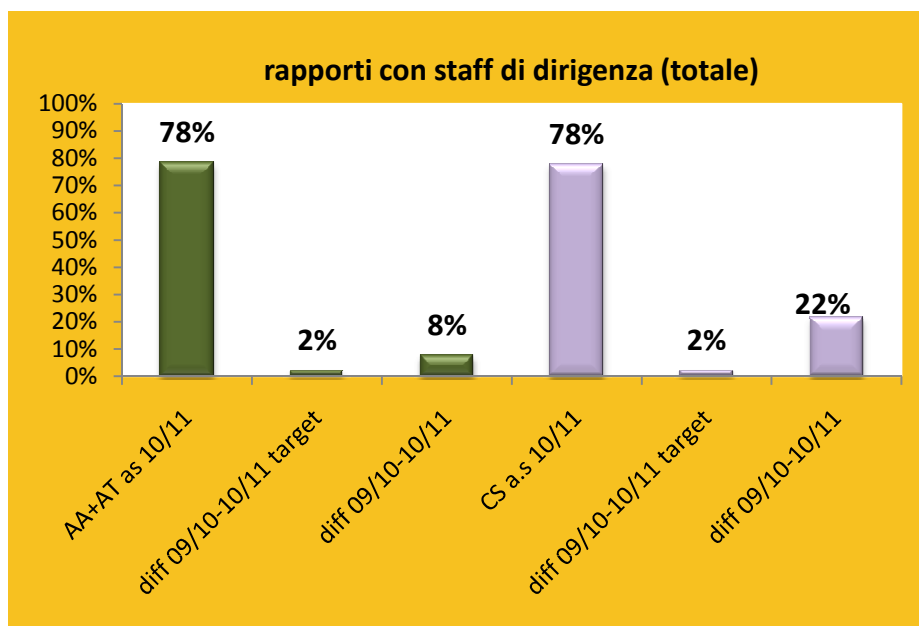
Risultati raggiunti a fronte di obiettivi pianificati

DATI GLOBALI

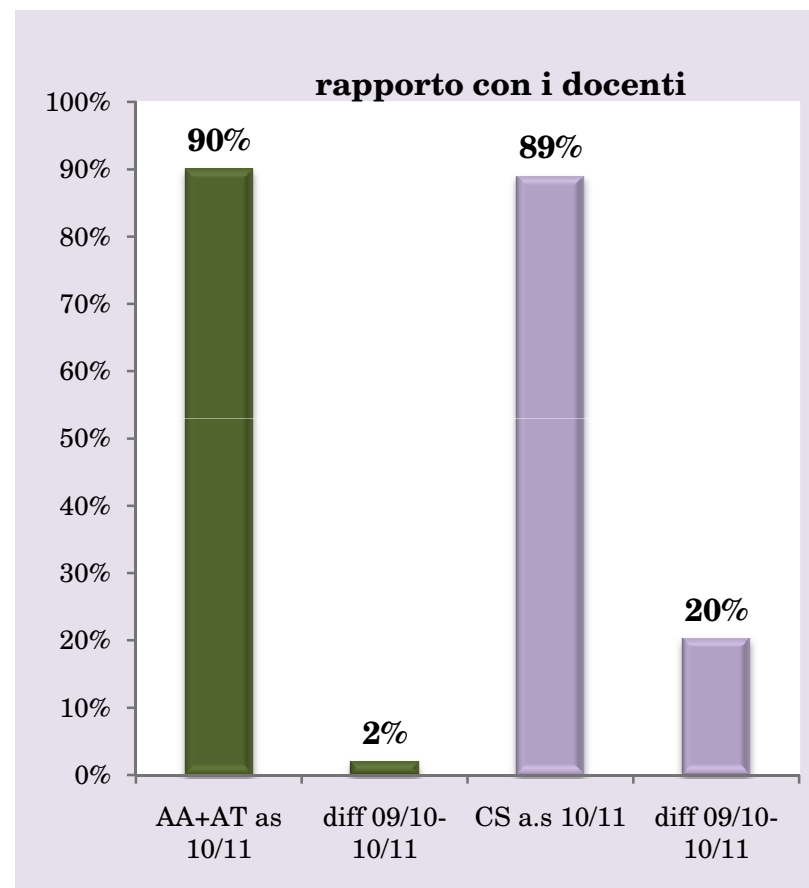
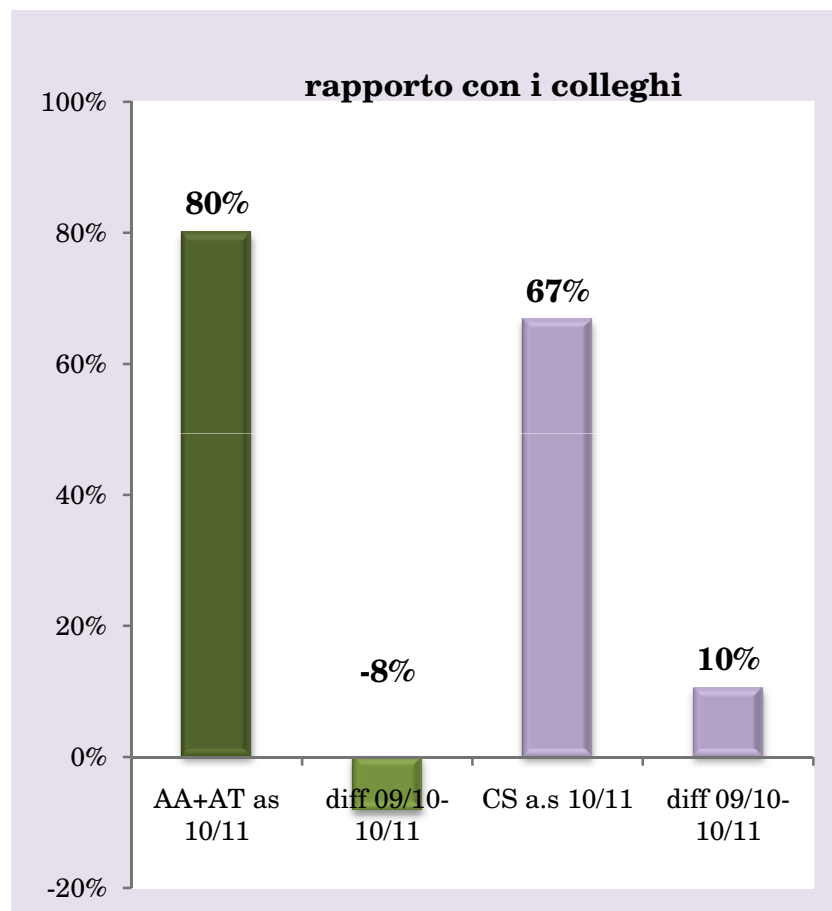
(SODDISFAZIONE, TASSO DI RESTITUZIONE, MEDIA NON RISPOSTE)



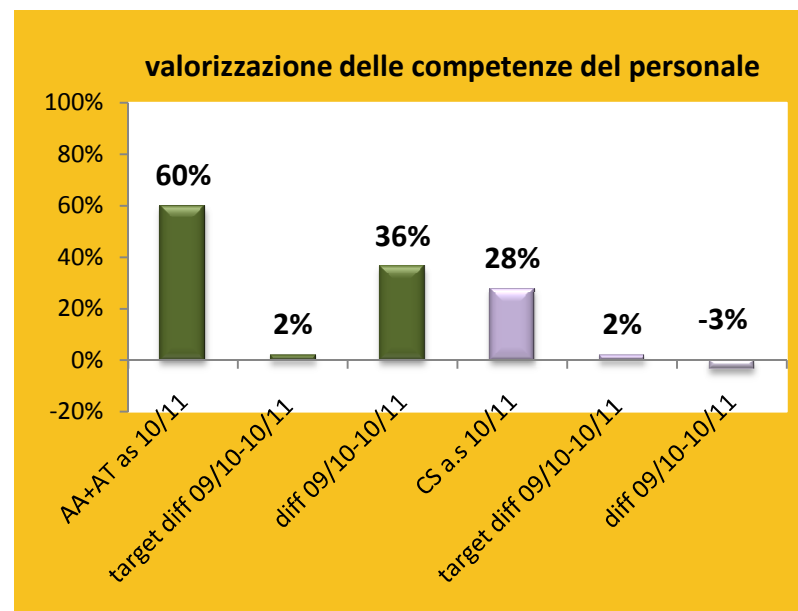
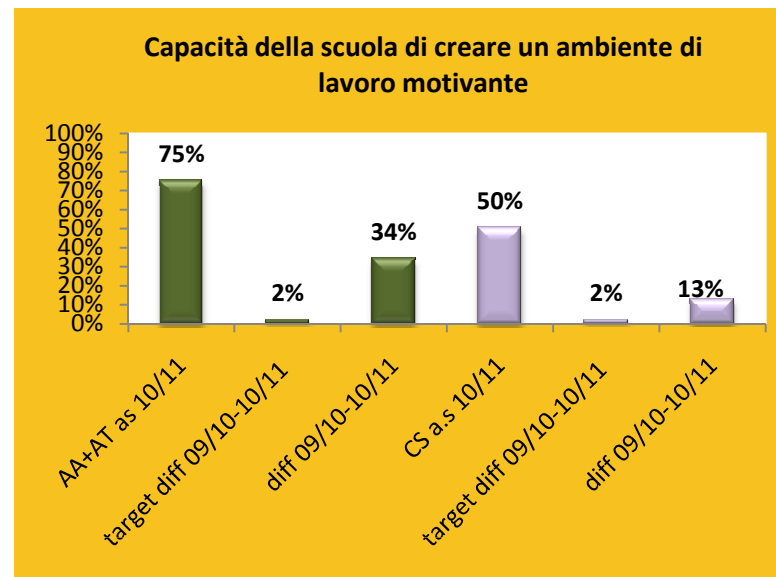
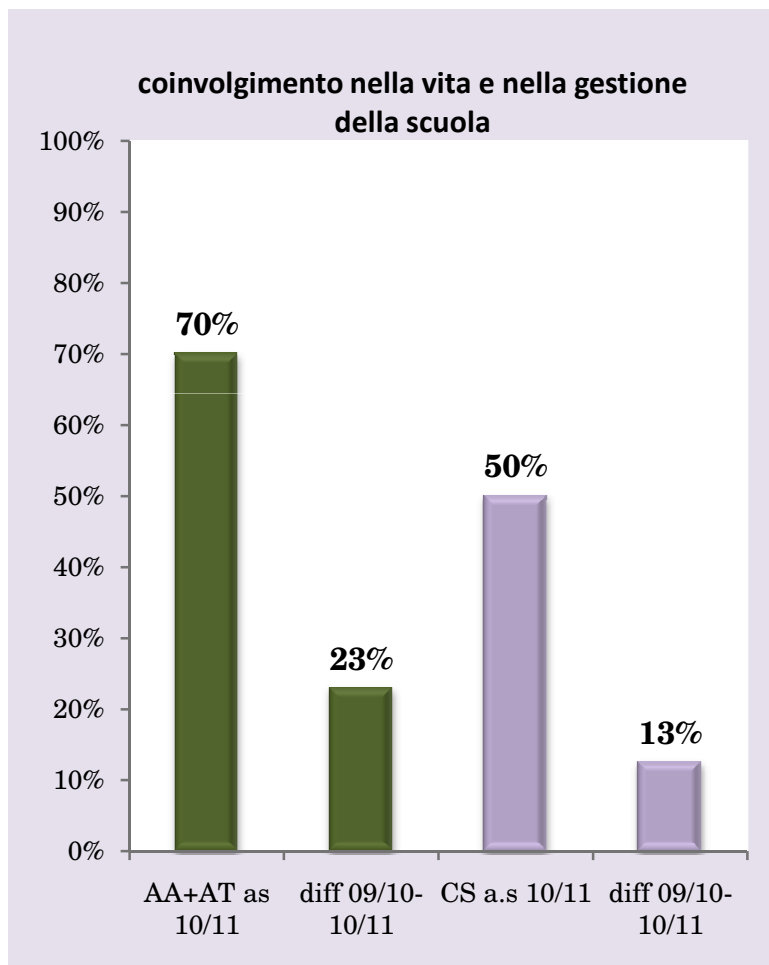
RAPPORTI CON LO STAFF DI DIRIGENZA



CLIMA RELAZIONALE E DI LAVORO



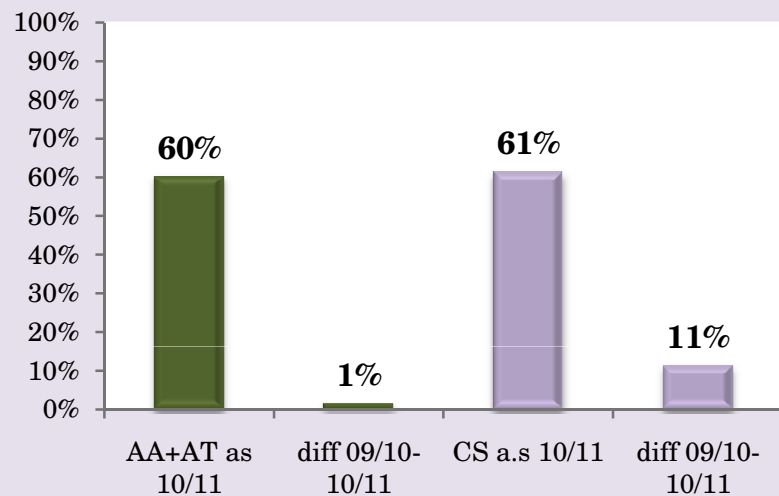
CLIMA RELAZIONALE E DI LAVORO



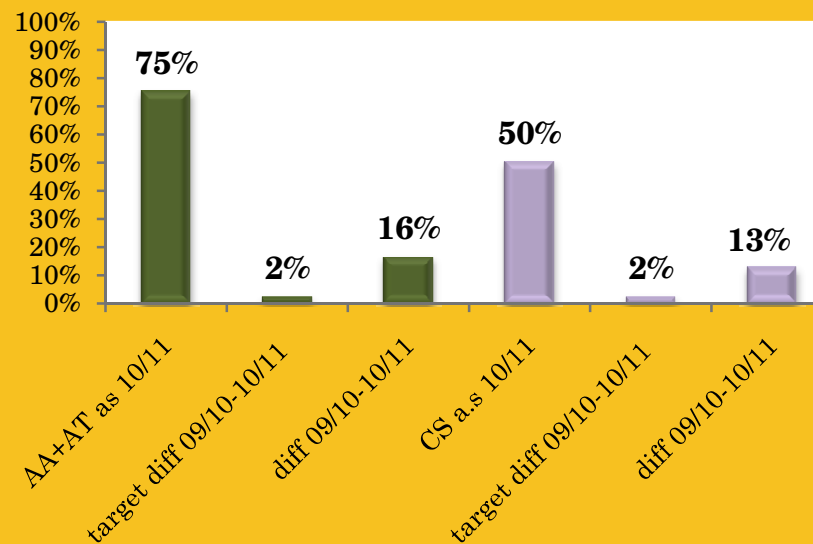
COMUNICAZIONE INTERNA

POF E PROCEDURE

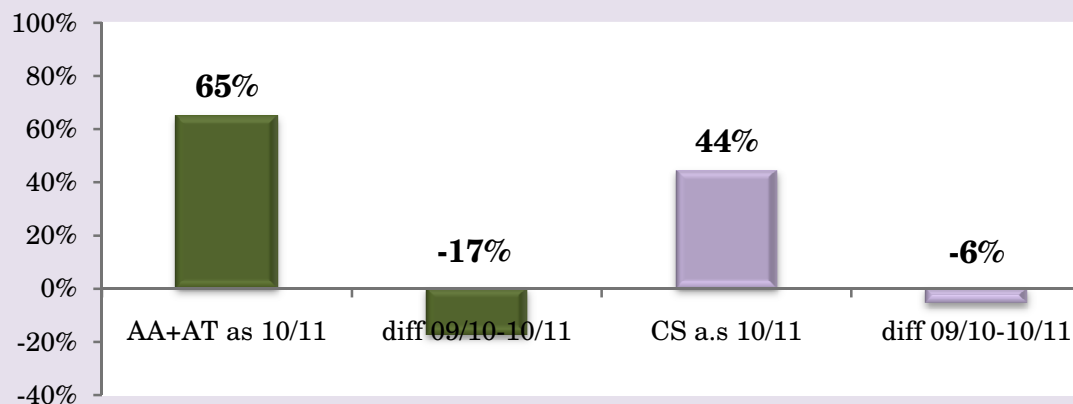
chiarezza procedure relative allo svolgimento della propria mansione/ dei propri incarichi



efficacia della comunicazione tra personale/DSGA/Ufficio di Presidenza

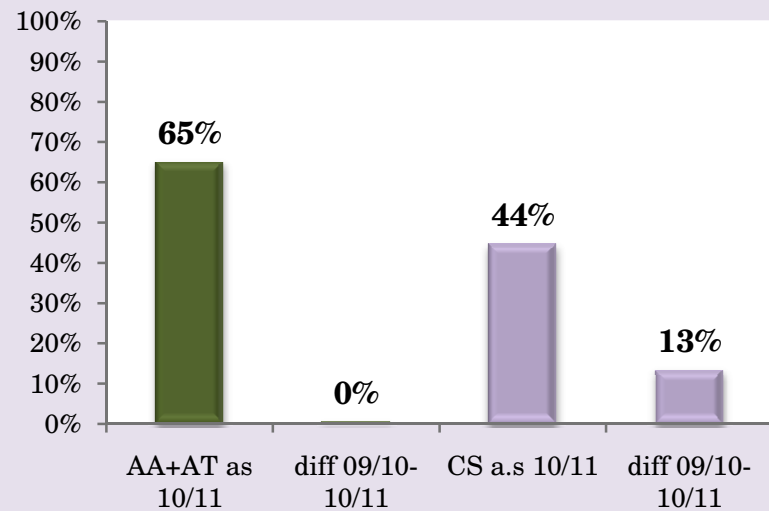


conoscenza del POF

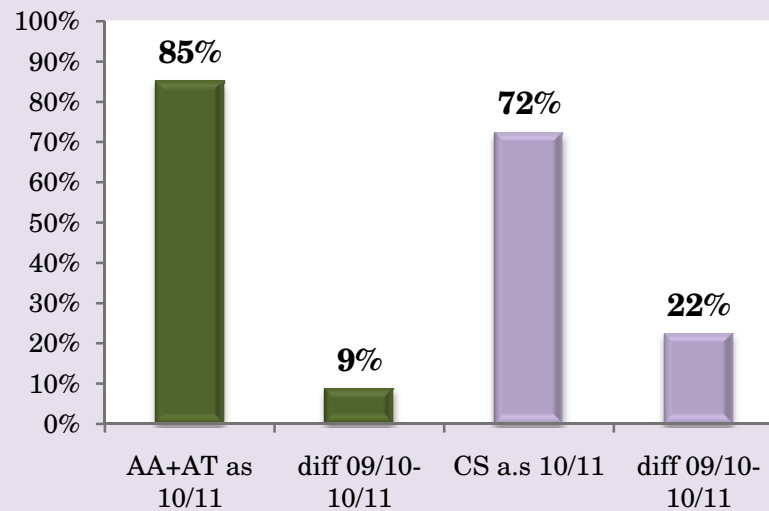


GESTIONE PERSONALE E STRUTTURE

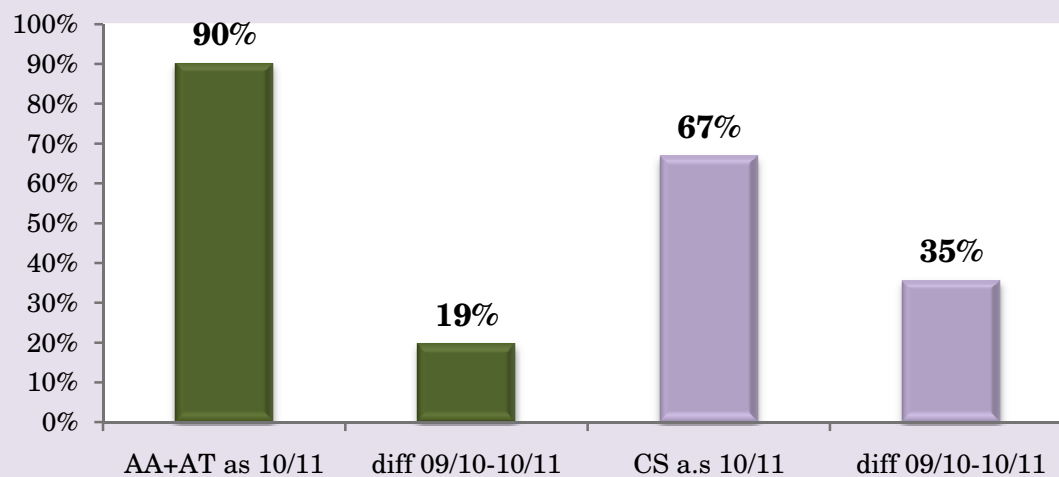
adeguatezza turnazione e compiti affidati



livello di funzionamento delle strutture scolastiche



qualità degli spazi scolastici e della loro gestione



INNOVAZIONE, MIGLIORAMENTO, IMMAGINE

